# MES COLLEGE, MARAMPALLY DEPARTMENT OF PSYCHOLOGY

### CERTIFICATE COURSE

### **COMMUNICATION IN ORGANIZATION SETTINGS**

Total hours: 30

## Objectives:

- Understand Human Behaviour through effective communication, leadership, self and team management.
- This course enables students to become better organizational leaders with effective leadership skills and team management.

MODULES		HOURS
Module 1	Understanding communication: communication function, types, process, network, barriers. Activity	7
Module 2	<b>Leadership</b> : Importance, qualities, skills and management. Activity.	7
Module 3	<b>Self management</b> : self confidence and motivation, stress and time management Activity.	8
Module 4	Team management: Understanding team, team development, team management skill. Activity.	8
Activities	Discussion on recent issues in Organizations and analyze organizational phenomena relating to day to day aspect of behavior.	
Evaluation:	Total Mark: 100	Test Paper: 70 Activity Based Evaluation: 30

#### **References:**

- 1. Sinha, J. B. P. (2008). Cultural and Organizational Behavior. New Delhi: Sage
- 2. Aswathappa, K., Organizational Behaviour, Himalaya Publishing House.