

Grievance Redressal Committee

Report

2019-20

Members : Dr Biju A (Principal) , Dr Bindu Jamal (Convenor), Dr Susan Varghese, Dr Jasmine PM, Dr Manzur Ali PP, Sri Sabu Thomas

Number of grievances reported: 1

Nature of grievances: Award of internal marks

During 2019-20 , there was a grievance on the award of internal marks of BSc Electronics students. Seven students of S5 BSc Electronics had failed in Open Course offered by the Computer Application Department. Based on the request of the students a retest was conducted and the grievance was addressed. It led to the satisfactory conclusion of the complaint

During June 2019, a notice was circulated regarding the functioning of the Grievance Redressal Committee.

The programmes organised under the Internal Complaints Committee also makes special reference to the functioning of this cell so that students can approach the members.