

## **Report 2017-18**

### **Grievance Redressal Committee**

**Members : Dr. A Biju, Dr.Bindu Jamal, Dr. Mansur Ali PP, Dr Reshmi, Dr Sopna V Mohammad**

**Number of Complaints: 4**

**Nature of the Complaint:**

1. Complaint in connection with the filing of nomination during College Elections. Data about the details of the candidate not proper and hence rejected by the Returning officer. Objection raised on this. Complaint addressed by the Committee and report given to the Principal. Two student representatives also included in the Committee as per the University rules for the conduct of College Elections. Filed on 10.8.2017
2. Altercation between students during NCC selection trials. Committee submitted its findings and the report to the Principal. Filed on 17.8.2017
3. Complaint regarding the quality of food served in the College Canteen. Filed on 26.10.2017. Complaint addressed by the Committee. Recommended regular inspection by Canteen Committee which should also include a student representative.
4. Complaint regarding the quality of food served at the Men's Hostel. Filed on 5.3.2018. Discussed the issue with the Canteen manager. Suggestions given. Mess fee revision to be considered in view of the inflation in prices.

Notice was circulated in June regarding the Grievance Cell to create awareness about the cell and its services.